

Important News for MassHealth Members

In March of 2020 the federal government declared a public health emergency due to the COVID-19 pandemic. MassHealth responded by putting protections in place that prevented members' MassHealth coverage from ending during the pandemic.

These protections are now ending and members will need to renew their account to ensure that they still qualify for their current benefits. Beginning April 1st MassHealth will return to their usual annual renewal process. Here's what you need to do:

1. **Update your contact information!** The easiest way is online using your MA login account. If you do not have an account you can create one at <https://www.mass.gov/masshealthlogin>. By phone, call 800-841-2900. In person, please visit <https://www.mass.gov/how-to/renew-your-masshealth-coverage> to see available locations. Both websites' information is available in multiple languages.
2. **Report any household changes!** These include: a new job, address, income changes, disability status or new/expected family members. MassHealth uses this information so you get the best benefit you qualify for.
3. **Read all your mail from MassHealth!** Look for an 8X11 blue envelope in the mail. It will outline your coverage options and inform you of important deadlines. If you are currently without a mailing address, MassHealth will text or call you using the phone number you provided when you updated your contact information. Your blue envelope will arrive between April 2023-2024 on or about the date you initially applied for coverage. If you have enrolled between January and April 2023 your renewal will be next year.
4. Finally, and unfortunately, **be on the lookout for scams.** MassHealth will never: threaten you or your family; warn of legal action; require immediate payment by gift card, prepaid debit card, internet currency or cash; pressure you for personal or bank account information. If you think a scammer may have contacted you please call MassHealth at 800-841-2900.

If you are no longer eligible for MassHealth you can find other affordable health care coverage options through the Mass Health Connector. <https://www.mahealthconnector.org> or call their customer service at 1-877-623-7773. Losing MassHealth is considered a 'qualifying life event' so you may enroll in another plan outside of the regular open enrollment period.